

# WCB-ALBERTA TREATMENT & RECOVERY SERVICES

When an injury at work happens, we have many services to help workers in their journey towards recovery.

Case managers are here to work with you if your patient needs extra help. We also have physiotherapy consultants and health care consultants available to answer any questions you may have.

## ASSESSMENT & TREATMENT

[Medical status exams](#) confirm a worker's current medical status and treatment plan.

A [functional capacity evaluation \(FCE\)](#) determines the need for further rehabilitation, treatment or services. A FCE can also help identify the worker's abilities and work restrictions.

A [return-to-work planning meeting \(RTWPM\)](#) is a collaborative service to help develop a return-to-work plan together with the worker and their employer.

We can [expedite diagnostics, surgical consultation and surgery](#) in an effort to get workers the treatment they need to recover and return to work as quickly and safely as possible.

Multi-disciplinary [treatment and rehabilitation programs](#) include physiotherapy, brain injury support, return-to-work support for complex claims, hand therapy and traumatic psychological injury programs.

## PSYCHOLOGY SERVICES

- [Head trauma assessment](#) (neuropsychologist or psychologist)
- [Neuropsychological assessment](#)
- [Traumatic psychological injury \(TPI\) screen](#)—(e.g., post-traumatic stress)
- [Psychological counselling](#)

## OTHER SERVICES

- Gait assessment
- Home health support
- Driving assessment
- Ergonomic assessment
- Vestibular assessment
- Interpreters for medical appointments
- Transportation assistance
- Home support (including childcare, home maintenance, etc.)
- Home or workplace modifications



## CASE CONFERENCES

We will work with you to ensure workers receive the right services at the right time to support their recovery. We need your input to identify the supports a worker needs to recover and return to work safely. Case conferences are a great way connect and discuss your treatment and return-to-work recommendations.

We know case conferences take time. Our case conference fee allows service providers to charge WCB for the time required.

Detailed information on our different services is available on our website:

[www.wcb.ab.ca](http://www.wcb.ab.ca)

Call us at any time. We're here to help.

Physiotherapy consultant  
780-498-3899

Health Care Strategy  
780-498-3219

Claims Contact Centre  
780-498-3999